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Mr Brian Jackson Dental Practice Systems Ayot House Ayot St Lawrence Welwyn, Herts AL6 9BP

27th May 2004

Dear Brian

Having been using the Endox machine for a year I can provide the following feedback.

My first encounter with Endox was at an IPG meeting and I was curious as to what it had to offer and so was delighted to be able to rent it for a few weeks to try for myself. I immediately found it very easy to use and quickly started using it in every endo case. Quicker preparation time and the complete removal of the smear layer means that I save 25% of time on molars and 50% on single rooted teeth. Using Endox means that all of my cases can be dealt with during one appointment. As I average 3-4 endo cases per day, and having bought the machine, I estimate that it paid for itself within 2 months.

My patients, once made aware that they will feel a slight tingle, have always been happy. I have had no negative responses at all. The year before I started using Endox I had to perform 50 apicectomies. This last year I have done only 2. These are the only re-treatments in a year.

I don't prescribe pain killers but in some cases I prescribe antibiotics and tell patients that if they feel no pain not to take them as the Endox is so effective at removing bacteria, hence pain.

My associate is now starting to use the machine and I can only commend the Endox as a brilliant machine. It has really changed my working life.

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Yours sincerely

Dr.Sharmila Gaitonde