

Tuesday, 28 September 2004

Brian Jackson, Dental Practice Systems 6 Ayot House Ayot St Lawrence WELWYN AL6 9BP

Dear Brian

Endox® root canal therapy system

I am writing to tell you how delighted I am with the introduction of this technology into my practice.

As you know, I am in single-handed Private Practice and for various historic and clinical reasons, I undertake all my endodontic treatments in-house. Inevitably, the procedures have proved to be time consuming and tiring. In recent years the new technologies in instrumentation that I am able to use has allowed the introduction of effective, safe and rapid mechanical preparation.

However, the issue of 'bug control' has always been the one area that has tested me, and has always been a reason why extended canal irrigation added so much time to a procedure.

The use of the Endox® has allowed me to minimise the irrigation to that necessary for instrumentation. It is apparent from my post operative reports by patients and from my radiographic results of apical healing that the Endox® well and truly eliminates sufficient "critical mass" of bacteria for healing to occur predictably and successfully, with minimal post-operative discomfort for the patient.

From the patient perspective, Endox® has allowed a root canal procedure to become as routine as any large restoration, being undertaken in a single visit. No longer is root canal work seen as something to be feared, often the butt of American soap opera humour. The fear of multiple procedures of uncertain discomfort has been removed.

From my perspective as a dentist and business owner, root canal procedures are less stressful, the outcome is more predictable and assured, and the business case for the procedure is matched by the improved affordability for the patient that a quicker procedure allows.

I commend the Endox® to my calleagues as one of the few 'out of sight' technologies that just may change their practice for the better, and definitely for good.

Yours sincerely

Charles Lister BDS MFGDP/UK) DPDS

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